



## Address, Email, and Phone Verification

# Overview of the setup process



### Set up your account



### Set up your service



### Optional: Integrate with CX Sales



### Optional: Modify your service



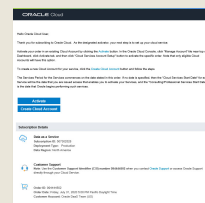
### Set up your account

#### 1 Order subscription

- Order a subscription for **Address, Email, and Phone Verification** by contacting Oracle Sales.

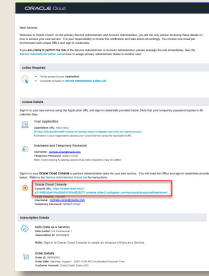
#### 2 Activate service

- You'll get an activation email titled:  
*Welcome to the Oracle Cloud. The Provisioning Process Started.*
- If you have an existing Oracle Cloud account, click **Activate** in the email. We recommend using your existing account to manage all Oracle services.
- If you need a new Oracle Cloud account, click **Create Cloud Account** in the email.



### 3 Verify access

- You'll receive a second email titled:  
*Setup Complete. You're ready to go.*
- In the email, under Access Details, click the **Cloud Console URL**.
- Sign in with the temporary password listed in the email. You'll be prompted to change this password.
- Temporary passwords expire after 60 days. Contact Oracle Support if you need to request a new password.



### 4 Create instance

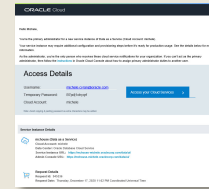
- On the Cloud Console Dashboard, click **Create Instance**.
- Click **Create** for the **Data** service. Data is the cloud service instance that hosts both data enrichment and verification services.
- Enter a name for this instance, confirm your administrator, then click **Create**.
- Click **Create** again to confirm the instance details.



## Set up your service

### 5 Access service

- The person you designated as the administrator will receive an email titled:  
*Action Required: Your new instance in Cloud Account is ready.*
- In the email, click **Access Your Cloud Services**.
- On the Cloud Console, click the **Data** application to see the Address, Email, and Phone Verification API URL.
- Note: The Billing Metrics and Documents tabs are not applicable for the Data service.

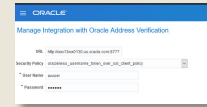


### 6 Add users

- On the **Cloud Console** application menu, under Account Management, click **Users**.
- On the Users page, click **Add** to add a user with the DATASERVICE\_USER or DATASERVICE\_ADMINISTRATOR role.
- If the new user doesn't already have a password for this domain, they get an email with a temporary password.

### 7 Integrate with CX Sales

- On the Cloud Console, go to the **Users** page.
- Create a new Data user with the DATASERVICE\_CLIENT\_API\_APP\_ID role and either the DATASERVICE\_USER or DATASERVICE\_ADMINISTRATOR role.
- On the Cloud Console Users page, reset the password for this user.
- Sign in to CX Sales.
- In the Setup and Maintenance work area, select the Sales - Integrations task **Manage Integration with Oracle Address Verification**.
- **URL:** Enter your instance URL. Remove /data/ui from the end. For example: `https://dataservice-identitydomain.data.us2.oraclecloud.com`.
- **Security Policy:** Select **oracle/wss\_username\_token\_over\_ssl\_client\_policy**.
- For username and password, enter the user credentials you entered earlier in this step.
- Click **Save and Close**.



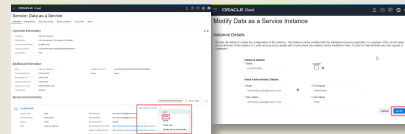
## Optional: Modify your service

### 8 Update subscription

- Expand or renew your subscription by contacting Oracle Sales.
- You'll get an activation email titled:  
*Your service has been updated.*

### 9 Modify service

- On the Cloud Console Dashboard, select your active Data service.
- On the Overview page, click the Action Menu to then click **Modify**.
- On the Modify page, leave all default values, and click the **Modify** button.
- Click **Modify** again to confirm that you want to update this instance.
- You'll get an activation email titled:  
*Your service instance has been updated.*



You're done!

## Find out more about the Oracle Address, Email, and Phone Verification

### Product Information

[Oracle Help Center for Address, Email, and Phone Verification](#)

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[Oracle Cloud Customer Connect](#)

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See [events.oracle.com](https://events.oracle.com) and [blogs.oracle.com/cloud](https://blogs.oracle.com/cloud) for information about Oracle Cloud events.

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