Objective & Audience

Objective
Help you prepare to take the Oracle Retail Store Inventory Management 13.2 Functional Implementer Essentials (1Z0-455) Exam by providing pointers to resources that you can use in your preparation.

Targeted Audience

- Functional Implementers
- Candidates should have knowledge of Inventory Management features and functionality, the Shipping and Receiving process, Stock Counts, UIN and SIM Security and Administrative tasks.
- Individuals should possess a strong foundation and expertise in implementing Oracle Retail Store Inventory Management 13.2.
- Up-to-date training and field experience are recommended.
Exam Topics & Objectives

Exam Topics
The Oracle Retail Store Inventory Management 13.2 Functional Implementer Essentials (1Z0-455) Exam consists of 17 topics:

1. Retail Store Inventory Management System Overview
2. UI Configuration
3. Lookups
4. Transfers
5. Stock Counts
6. Warehouse Delivery
7. Direct Store Delivery
8. Returns
9. Security
10. Inventory Adjustments
11. Shelf Replenishment
12. Sequencing
13. Item Requests and Store Orders
14. Pricing
15. Ticketing and Reporting
16. Foundation Data
17. Functional Integration

Exam Objectives
The exam objectives are defined by learner or practitioner level of knowledge:

- **Learner-level**: questions require the candidate to recall information to determine the correct answer.

- **Practitioner-level**: questions require the candidate to derive the correct answer from the application of their knowledge, which can only be attained by extensive experience with the product.
Training Options

For each exam topic there have been identified alternative training options that are available at Oracle. The training options are divided into two categories:

• **Boot Camps**
  The Boot Camps are designed as a "jump start" training to enhance your skills by providing role-based training on industry-leading Oracle solutions and services. The boot camps are built as concise, intensive, and real-time training to give partners a competitive advantage as they prepare to build powerful solutions for their own customer base. Partners can choose to attend these boot camps in class or in a live virtual class format to maximize the effectiveness and the time allocated to training.

• **Instructor-Led Training**
  Partners can take any publicly-scheduled Oracle University courses. Benefit from hands on experience to gain real working skill and work toward Oracle certifications.

• **Online Training**
  Oracle Partners are entitled free access to the Oracle Knowledge Center (OUKC), a vast library of recorded product courses. New courses are regularly added to the library, providing partners with the latest information and training to master new products or to increase proficiency on the new releases.
Reference Materials

We recommend that partners preparing for the exam should also review the Store Inventory Management Guided Learning Paths (GLPs) as well as attend Store Inventory Management 13.2 Business Essentials to support their preparation to take the Oracle Retail Store Inventory Management 13.2 Functional Implementer Essentials (1Z0-455) Exam:

Instructor Led Training
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

The following would be useful as reference materials to be used:

- **Oracle eDelivery**
  Provides copies of software and current documentation found at: [http://edelivery.oracle.com/](http://edelivery.oracle.com/)

- **Oracle University**
  Provides an on-line courses and information on available courses found at: [http://education.oracle.com/](http://education.oracle.com/)

- **My Oracle Support**
  Provides access to patch sets and enables logging of technical system requests found at: [https://support.oracle.com](https://support.oracle.com)
Topic 1: Retail Store Inventory Management Overview

Objectives:  
• Explain how SIM works as part of the Oracle Retail Footprint  

Level  
Learner

Instructor Led Training  
• Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:  
• 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:  
• What are the three focus areas for SIM  
  A. Ticket Creation  
  B. Space Planning  
  C. Inventory Management  
  D. Price Requests  
  E. Sales Auditing
## Topic 2: UI Configuration

### Objectives:

- Describe UI Components that are configurable in SIM
- Describe label changes that can be made in SIM

### Level

- Learner

### Instructor Led Training

- [Store Inventory Management (SIM) Business Essentials 13.2.1](#)

### Online Training:

- [13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview](#)

### Sample Question:

- Which element is not configurable within the UI config?
  
  A. System Bar
  B. Icons
  C. Fonts
  D. Colors
Topic 3: Lookups

Objectives:
- Describe look up types used in SIM
- Describe data contained in lookups in SIM
- Execute filters and search limits in SIM
- Perform a lookup in SIM

Instructor Led Training
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:
- To view price history for an item in the item detail area, you need to clock the:
  A. Price button.
  B. Ticket Information button
  C. Additional Detail Button
  D. Price information button
Topic 4: Transfers

Objectives:
- Perform the transfer execution process used in SIM
- Describe the impacts to inventory buckets resulting from Transfers in SIM
- Describe integration of transfers between SIM and Merchandising system
- Describe Retail Merchandising System (RMS) setup impacts to SIM

Level:
- Practitioner
- Learner

Instructor Led Training:
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:
- You can view, but not update, the details of transfers or transfer requests in which statuses:
  A. Awaiting Response
  B. Inbound – Picking
  C. Active
  D. Inbound Request Rejected
  E. Unavailable
Topic 5: Stock Counts

Objectives:

- Describe the different stock counts available in SIM  
  Learner
- Setup Stock Counts in SIM  
  Practitioner
- Create and execute stock counts in SIM  
  Practitioner
- Perform stock count authorization in SIM  
  Practitioner
- Describe rules for late sales in SIM  
  Learner
- Describe integration of stock counts between SIM and Merchandising system  
  Learner

Instructor Led Training

- [Link](#) Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:

- [Link](#) 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- Which stock counts have no status?
  A. New stock counts
  B. In progress stock counts
  C. New recounts
  D. Future stock counts
Topic 6: Warehouse Delivery

Objectives:
- Perform the warehouse delivery process used in SIM (incl. ASN Levels)
- Describe the impacts to inventory buckets resulting from warehouse delivery in SIM (incl. allocation to warehouse delivery process)
- Describe integration of warehouse delivery between SIM and Merchandising system
- Describe RMS setup impacts to SIM

Level
Practitioner
Learner
Learner
Learner

Instructor Led Training
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:
- Warehouse Quick Receiving allows you to do which of the following?
  A. Transfer goods
  B. Scan each container as it comes off the truck
  C. Return items
  D. Set up stores
Topic 7: Direct Store Delivery

Objectives:

- Perform the direct store delivery process used in SIM (incl. PO types)
- Describe the impacts to inventory buckets from direct store delivery
- Describe integration of direct store delivery between SIM and Merchandising system

<table>
<thead>
<tr>
<th>Level</th>
<th>Objective Description</th>
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</thead>
<tbody>
<tr>
<td>Practitioner</td>
<td>Perform the direct store delivery process used in SIM (incl. PO types)</td>
</tr>
<tr>
<td>Learner</td>
<td>Describe the impacts to inventory buckets from direct store delivery</td>
</tr>
<tr>
<td>Learner</td>
<td>Describe integration of direct store delivery between SIM and Merchandising system</td>
</tr>
</tbody>
</table>

Instructor Led Training

- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:

- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- DSD delivery functionality within the SIM system can be accomplished on:
  - A. PC Only
  - B. Wireless handheld device Only
  - C. Combination of the two deployment methods.
  - D. None
Topic 8: Returns

Objectives:
- Perform the returns process in SIM (incl. PO Types)
- Describe the impacts to inventory buckets resulting from returns in SIM
- Describe integration of returns between SIM and Merchandising system
- Describe RMS setup impacts to SIM
- Describe the finisher processing used in SIM

Level:
- Practitioner
- Learner

Instructor Led Training
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:
- If the return is direct to a vendor (RTV), The user
  A. Enters the Vendor Number
  B. Uses the search option to identify the Vendor
  C. The user selects the appropriate list from the Warehouse
  D. Enters a Reason Code
Topic 9: Security

Objectives:
• Describe the different security models SIM can operate under
• Create SIM roles and assign to users
• Describe the use of data permissions in SIM

Level
Learner
Practitioner
Learner

Instructor Led Training
• Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
• 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

• Which of the following statements about Security are true.
  A. You can change the roles assigned to any user to allow access to more or fewer SIM functions.
  B. Users can also be assigned to one or more stores.
  C. Permissions cannot be assigned to Roles
  D. The system administrator can also configure the requirements for user passwords to enforce more robust password security.
Topic 10: Inventory Adjustments

Objectives:

- Describe the creation and execution of inventory adjustments
- Describe the unavailable/pending status inventory adjustment concept
- Describe the dispositions and how inventory is updated in SIM
- Describe the setup of inventory adjustments in RMS and SIM

Level
- Learner

Instructor Led Training
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Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- At any given time the inventory could be in one of these buckets
  A. U: Unavailable
  B. D: Deleted
  C. A: Available
  D. R: Returned
Topic 11: Shelf Replenishment

Objectives:
- Set up shelf replenishment rules in SIM
- Create and execute shelf replenishment in SIM

Instructor Led Training
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

If item A has 10 out of 100 on the shelf, and item B has 1 out of 10 on the shelf, they both have the same out-of-stock percentage. However, which does the system consider a priority?

A. Item A because it has more of it on the shelf
B. Item B because it has less of it on the shelf
Topic 12: Sequencing

Objectives:  
- Set up sequencing in SIM (macro and micro)  
- Define sequencing results on stock counts and shelf replenishment

Instructor Led Training
  - Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
  - 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- What two ways can you build sequences:
  A. by assigning items to locations  
  B. by assigning a Pick List  
  C. by assigning Locations to items.
**Topic 13: Item Requests and Store Orders**

**Objectives:**
- Describe the difference between item requests and store orders
- Describe the RMS execution process between item requests and store orders
- Execute item requests and store orders in SIM
- Describe the lifecycle of an item request in SIM

**Level**
- Learner
- Learner
- Practitioner
- Learner

**Instructor Led Training**
- Store Inventory Management (SIM) Business Essentials 13.2.1

**Online Training:**
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

**Sample Question:**

- A retail has the option to have multiple deliveries for store created order on the same day, and would like to get fresh items delivered multiple times per day. How can he best achieve this:
  
  A. **Use the timeslot option when creating an item request**
  B. Use the Store Order dialogue
  C. Create a delivery schedule for item requests in Product Groups
  D. It is not possible to support this business practice at this time
Topic 14: Pricing

Objectives:
- Describe the types of price changes executed and supported in SIM
- Describe the different ways of integrating Retail Price Management (RPM) and SIM
- Define same day prices changes in SIM
- Describe the areas impacted by price changes in SIM

Instructor Led Training
- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:
- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:
- SIM can provide the following pieces of information to RPM when requesting a price change:
  
  A. Start date  
  B. End Date  
  C. Price change type  
  D. Description  
  E. Reason
Topic 15: Ticketing and Reporting

Objectives:

- Creation of Tickets manually in SIM
- Create tickets automatically in SIM
- Set up tickets in SIM
- Print in SIM

Instructor Led Training

- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:

- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- The handheld can perform the following types of printing functions.
  A. Pre-Created batches
  B. Print single tickets
  C. Print to a direct connected printer
  D. Print to a Wireless connected printer
Topic 16: Foundation Data

Objectives:

- Describe UIN setup and processing in RMS and SIM  
  Level: Learner
- Describe inventory updates for the various types of packs  
  Level: Learner
- Set up stores in SIM (buddy stores, auto receiving stores)  
  Level: Practitioner
- Range items in SIM  
  Level: Practitioner
- User item types in SIM  
  Level: Practitioner

Instructor Led Training

- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:

- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- SIM receives foundation data from the following areas

  A. ORPOS
  B. RMS
  C. RPM
  D. Allocation
Topic 17: Functional Integration

Objectives:

- Describe Point of Service (POS) and Retail sales Audit (ReSA) integration impacts to SIM data (UIN and item disposition)
- Describe the customer order process in SIM
- Describe time zone usage and its integration impacts in SIM
- Describe item basket process used in SIM

Instructor Led Training

- Store Inventory Management (SIM) Business Essentials 13.2.1

Online Training:

- 13.2 TOI: Oracle Retail Store Inventory Management (SIM) Functional Overview

Sample Question:

- Which of the following options are valid integration points for ORPOS to call
  A. Line Busting
  B. Price Lookup
  C. UIN validation
  D. Inventory Lookup
  E. Customer Order Lookup
Exam Registration

- **How to register for the exam?**
  
  Before a registration can be submitted, a Pearson VUE profile must be created using your Company ID. Your Company ID can be obtained by contacting your local Oracle Partner Business Center or by signing in to your OPN account. Your Company ID is located in the section on the right under "Company information".

  Please follow these instructions in order to properly set-up your Pearson VUE account for the first time.

- **Have you completed an Oracle Certification Exam in the past?**
  
  Due to systems enhancements, each partner who has completed an Oracle Certification Exam will need to update their Pearson VUE profile in order to receive credit and for those records to appear in the [OPN Competency Center](http://www.pearsonvue.com/oracle).

- **How to get full recognition as Certified Implementation Specialist?**
  
  To get full recognition as a Certified Implementation Specialist you need to:
  A. Update your Pearson VUE profile with your Company ID
  B. Activate your Certview Account

  Please follow these instructions and your records will be properly recorded.
SOFTWARE. HARDWARE. COMPLETE.